

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
AOL Inc.

[Company Address]
[City, State, Zip Code]

Dear Customer Service,

Subject: Complaint Regarding AOL Email Service

I am writing to formally express my dissatisfaction with my recent experience using your AOL email services. [Clearly state the specific issue, e.g., "I have been facing consistent issues with email delivery and connectivity."]

[Provide additional details about the problem, including dates, any error messages, and how it has impacted your usage, e.g., "I have not received important emails since [date], which has caused significant disruptions in my communication."]

I have attempted to resolve this issue by [mention any steps you have taken, such as contacting support or troubleshooting], but unfortunately, the problem persists.

I would appreciate it if you could look into this matter urgently and provide me with a resolution. Thank you for your attention to this issue.

Sincerely,

[Your Name]