[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date] [Company Name] [Company Address] [City, State, ZIP Code] Dear [Customer Service/Specific Contact Name], Subject: Product Complaint - [Product Name/Model/Order Number] I hope this message finds you well. I am writing to formally express my dissatisfaction with the [Product Name] that I purchased on [Purchase Date] from [Store/Website Name]. Unfortunately, [describe the issue with the product briefly and clearly, including any specific details]. This has caused [explain any resulting inconvenience or issue]. I have attached a copy of my receipt and photos of the product for your reference. I would appreciate your prompt attention to this matter and look forward to a resolution. Please let me know how you plan to address this issue. Thank you for your assistance. Sincerely, [Your Name] [Your Signature (if sending a hard copy)]