

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Volkswagen Customer Service

[Volkswagen Address]
[City, State, Zip Code]

Subject: Warranty Claim for Paint Issues - [Your Vehicle's VIN]

Dear Volkswagen Customer Service,

I am writing to formally submit a warranty claim regarding paint issues on my Volkswagen vehicle, a [Model, Year] with VIN [Your Vehicle's VIN].

****Description of the Issue:****

- Date of Purchase: [Purchase Date]
- Paint Problem: [Briefly describe the paint issue, e.g., peeling, fading, discoloration]
- Date of First Occurrence: [Date when you first noticed the issue]

****Supporting Information:****

I have attached the following documents to support my claim:

1. Copy of the original purchase agreement
2. Service records indicating routine maintenance
3. Photographs of the affected areas

Given that these paint issues may fall under the warranty coverage, I kindly request guidance on the next steps for processing this claim.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Signature (if sending a hard copy)]