

[Your Name]
[Your Position]
[Your Company Name]
[Your Company Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[VMware Customer Support]

VMware, Inc.

[VMware Address]
[City, State, Zip Code]

Dear VMware Customer Support Team,

Subject: Feedback on [Product/Service Name]

I hope this message finds you well. I am writing to share my feedback regarding [specific VMware product/service].

Firstly, I would like to commend the aspects of the product/service that stood out to us, such as [briefly list positive features and experiences]. These features have significantly contributed to [describe how it has benefited your organization].

However, I would like to address a few concerns that we have encountered, specifically [describe any issues, challenges, or suggestions for improvement]. We believe that addressing these points could enhance the user experience and overall satisfaction with the product/service.

Thank you for your attention to this matter. We appreciate the opportunity to provide feedback and look forward to your response.

Best regards,

[Your Name]
[Your Position]
[Your Company Name]
[Your Contact Information]