

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Videolan

[Company Address]
[City, State, Zip Code]

Dear VLC Player Support Team,

Subject: Formal Complaint Regarding [Specific Issue]

I am writing to formally express my dissatisfaction with VLC Player, specifically regarding [briefly explain the issue, e.g., "the frequent crashes during playback", "the inability to play certain file formats", etc.].

I have been a loyal user of VLC Player for [duration] and have always appreciated its functionality. However, [provide more details about the problem, including any error messages, steps taken to resolve the issue, and any relevant screenshots if applicable].

I have attempted the following solutions to resolve the issue:

- [Solution 1]
- [Solution 2]
- [Solution 3]

Unfortunately, these efforts have not resolved my concerns. I kindly request that you look into this matter and provide a solution or an update regarding the status of the issue.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]