

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service Feedback Team  
UHC Insurance

[Company Address]  
[City, State, Zip Code]

Dear UHC Customer Service Team,

Subject: Feedback on Customer Service Experience

I am writing to provide feedback regarding my recent experience with your customer service.

On [date of interaction], I contacted UHC customer service regarding [brief description of the issue or inquiry]. I would like to highlight the following aspects of my experience:

1. **Positive Aspects**:

- [Detail any positive experiences, such as responsiveness, helpfulness, or professionalism of the representative.]

2. **Areas for Improvement**:

- [Detail any issues you encountered, such as long wait times, lack of information, or difficulties in communication.]

Overall, my experience was [brief summary - positive/negative/mixed], and I appreciate [any specific acknowledgment]. I believe addressing the above areas could greatly enhance customer satisfaction.

Thank you for taking the time to consider my feedback. I look forward to your response.

Sincerely,

[Your Name]