

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

U-Haul

[U-Haul Address]
[City, State, Zip Code]

Dear U-Haul Customer Service,

I am writing to provide feedback regarding my recent rental experience on [rental date] at [rental location].

Overall, I appreciated the [mention any positives, such as friendly staff, cleanliness of the vehicle, ease of rental process, etc.]. The vehicle I rented was [describe the vehicle and its condition], which made my move much more efficient.

However, there were a few issues that I encountered during my rental period:

1. [Describe the first issue and any relevant details.]
2. [Describe the second issue, if applicable.]
3. [Continue as needed.]

I believe addressing these issues could significantly enhance the rental experience for future customers.

Thank you for taking the time to consider my feedback. I look forward to your response.

Sincerely,
[Your Name]