

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

U-Haul Customer Service

[U-Haul Address]
[City, State, Zip Code]

Subject: Payment Dispute for Invoice # [Invoice Number]

Dear U-Haul Customer Service,

I am writing to formally dispute a charge related to my recent rental experience with U-Haul. My account number is [Account Number], and the rental occurred on [Rental Date].

The disputed charge is for [amount] and is listed on my invoice as [description of the charge]. I believe this charge is incorrect due to [brief explanation of the reason for dispute, e.g., overcharge, unauthorized fee, etc.].

I have attached supporting documentation, including [list any attached documents, such as receipts, contract, etc.], to substantiate my claim.

I kindly request a review of this matter and an adjustment to my account accordingly. Please confirm the receipt of this letter and the status of my dispute at your earliest convenience.

Thank you for your prompt attention to this matter.

Sincerely,

[Your Signature (if sending a hard copy)]

[Your Printed Name]