

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

U-Haul

[U-Haul Address]
[City, State, Zip Code]

Dear U-Haul Customer Service,

I am writing to formally express my dissatisfaction with the service I received during my recent rental experience with U-Haul on [date of rental].

On this occasion, I encountered several issues that significantly impacted my moving experience. Specifically:

1. [Briefly describe the first issue]
2. [Briefly describe the second issue]
3. [Briefly describe any additional issues]

These problems not only caused inconvenience but also resulted in [explain any additional consequences, such as financial loss or stress].

I have been a loyal customer of U-Haul in the past, and this experience was far from the standard I have come to expect.

I would appreciate your prompt attention to this matter and a resolution that reflects the commitment to customer satisfaction that U-Haul is known for. Please feel free to contact me at [your phone number] or [your email address] to discuss this matter further.

Thank you for your understanding.

Sincerely,

[Your Name]