

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service

QVC

[QVC Address]  
[City, State, Zip Code]

Dear QVC Customer Service,

I hope this letter finds you well. I am writing to formally express my dissatisfaction regarding a recent return experience with QVC.

On [insert date], I purchased [insert product name and item number] from your channel. Unfortunately, [briefly explain the reason for the return, e.g., the item was defective, not as described, etc.].

I attempted to return the item following your return policy and guidelines. However, I faced issues with [describe the specific problem, e.g., confusion over return shipping, delays in processing, etc.]. This has resulted in [explain any inconvenience caused, e.g., frustration, financial loss, etc.].

I have always appreciated QVC's commitment to customer service, but this experience has left me quite disappointed. I kindly request that you look into this matter and provide a resolution, such as [state your desired outcome, e.g., a refund, a replacement item, etc.].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]