

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
QNAP Customer Service
[QNAP Address]
[City, State, Zip Code]
Dear QNAP Customer Service,
Subject: Complaint Regarding [Specific Issue]
I am writing to formally express my dissatisfaction regarding [specific issue] related to my QNAP product, [Product Model/Name], which I purchased on [Purchase Date]. The issue I am experiencing is [describe the problem in detail, including any relevant dates, actions taken, and outcomes].
Despite my efforts to [mention any attempts made to resolve the issue, such as contacting support, troubleshooting steps taken, etc.], the situation has not improved. As a loyal QNAP customer, I expected a much higher level of service and quality from your products.
I kindly request [state your desired resolution, e.g., a replacement, repair, refund, etc.]. I believe this request is reasonable given the circumstances.
Please find attached [mention any attached documents, such as receipts, previous correspondence, etc.]. I hope to resolve this matter promptly. Thank you for your attention to this issue. I look forward to your swift response.
Sincerely,
[Your Name]
[Your Signature (if sending a hard copy)]