

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

QNAP Customer Support

QNAP Systems, Inc.

[QNAP Address]

[City, State, Zip Code]

Subject: Data Recovery Request

Dear QNAP Customer Support Team,

I hope this message finds you well. I am writing to formally request assistance with a data recovery issue I am currently experiencing with my QNAP device.

****Device Information:****

- Model: [Model Number]
- Serial Number: [Serial Number]
- Firmware Version: [Firmware Version]

****Description of the Issue:****

[Briefly describe the data loss issue you are facing, including any relevant details--what led to the data loss, error messages, and the steps you have taken to troubleshoot the problem.]

****Data Description:****

[Provide information about the lost data, including types of files, their importance, and any specific directories or volumes affected.]

I kindly request your guidance on the best course of action to recover my lost data. If necessary, I am open to shipping my device for further analysis or following any specific recovery procedures you may recommend. Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]