

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

QKSMS

[Company Address]
[City, State, Zip Code]

Dear Customer Service Team,

Subject: Complaint Regarding [Brief Description of the Issue]

I am writing to formally complain about my recent experience with QKSMS. On [date of incident], I encountered the following issue: [describe the issue in detail, including any relevant dates, locations, and the nature of the problem].

Despite my efforts to resolve this matter by [mention any attempts made to contact customer service or other steps taken], I have not received a satisfactory response or solution.

I expected a higher standard of service based on QKSMS's reputation, and I am disappointed that my experience has not met those expectations.

I would appreciate it if you could address this issue promptly. I look forward to your response and a resolution to my complaint by [state a reasonable deadline for response].

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]