[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] [Recipient's Name] [Recipient's Position] [Company/Organization Name] [Company Address] [City, State, Zip Code] Dear [Recipient's Name], I hope this message finds you well. I am writing to request support regarding an oxygen concentrator that I am currently utilizing. Due to [briefly state issue: malfunction, questions about use, need for maintenance, etc.], I would greatly appreciate your assistance in resolving this matter. Thank you for your attention to this urgent request. I look forward to your prompt response. Sincerely, [Your Name]