[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service ZQuiet [Company Address] [City, State, Zip Code] Dear ZQuiet Customer Service, I hope this message finds you well. I am writing to formally request a replacement for my ZQuiet device, which I purchased on [purchase date]. Unfortunately, I have experienced [describe the issue: e.g., discomfort, damage, malfunction, etc.], which has prevented me from using it effectively. Order Number: [Your Order Number] Purchase Date: [Purchase Date] I have taken care of the product according to the provided instructions, and I believe this issue falls under the warranty. I would appreciate your assistance in processing a replacement at your earliest convenience. Please let me know if you require any further information or documentation from my side. Thank you for your attention to this matter. Sincerely, [Your Name] [Your Signature (if sending a hard copy)]