

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department

ZM [Company Name]

[Company Address]

[City, State, Zip Code]

Subject: Complaint Regarding Login Issues

Dear ZM Customer Service,

I am writing to formally express my dissatisfaction regarding the login issues I have been experiencing with my account.

[Describe the issue briefly, e.g., "For the past week, I have been unable to access my account despite entering the correct login credentials."]

This issue has caused me [explain the impact, e.g., "inconvenience as I rely on your platform for daily activities."]

I have attempted the following steps to resolve the issue:

1. [Step 1]
2. [Step 2]
3. [Step 3]

Despite these efforts, I have not seen any improvement. I kindly request your assistance in resolving this matter at your earliest convenience.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]