

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Zmodo Customer Service

[Zmodo Address]
[City, State, Zip Code]

Subject: Service Request for [Product/Service Name]

Dear Zmodo Customer Service,

I am writing to request service for my [Product Name, Model Number] that I purchased on [Purchase Date] from [Retailer Name].

Description of the issue:

[Briefly describe the issue you are experiencing with the product.]

I have attempted the following troubleshooting steps:

1. [Step 1]
2. [Step 2]
3. [Step 3]

I would appreciate your assistance in resolving this issue. Please let me know the next steps for service or replacement.

Thank you for your attention to this matter.

Sincerely,

[Your Name]