

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Zmodo Customer Service

[Zmodo Address]
[City, State, Zip Code]

Dear Zmodo Customer Service,

Subject: Complaint Regarding [Product/Service Name]

I am writing to formally express my dissatisfaction with [describe the product or service] that I purchased on [purchase date] from [store or website].

[Explain the specific issue you have encountered, including any relevant details such as model number, order number, and the impact this issue has had on you.]

Despite my attempts to resolve this issue by [mention any previous communication with customer service or support], I have not received a satisfactory solution.

I kindly request that you [explain what resolution you are seeking, like a refund, replacement, or repair].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]