

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[Recipient Name]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient Name],

Subject: EPG Customization for Zgemma Device

I am writing to request assistance with customizing the Electronic Program Guide (EPG) for my Zgemma device. I would like to enhance my viewing experience by implementing specific features and improvements.

1. ****Desired Customizations:****

- [List specific customizations, e.g., format changes, additional channel logos, etc.]
- [Specify any user preferences or themes you'd like to apply]

2. ****Technical Specifications:****

- Device Model: [Your Zgemma Model]
- Current Software Version: [Your Software Version]

3. ****Supporting Details:****

- [Provide any additional information that may help in processing your request, such as examples or references]

I appreciate your assistance with this matter and look forward to your prompt response.

Thank you for your attention to this request.

Sincerely,

[Your Name]