

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Zgemma Support Team

[Company Address]  
[City, State, Zip Code]

Subject: Request for Audio Settings Assistance

Dear Zgemma Support Team,

I hope this message finds you well. I am writing to seek assistance with the audio settings on my Zgemma receiver model [Model Number].

[Explain the issue you are facing with the audio settings, e.g., "I am having trouble with the audio output options," or "The sound is not functioning correctly."]

I would appreciate any guidance or troubleshooting steps you can provide to help resolve this issue.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name]