

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

ZDF Mediathek Customer Service

[ZDF Mediathek Address]  
[City, State, Zip Code]

Subject: Complaint Regarding ZDF Mediathek Service

Dear ZDF Mediathek Customer Service,

I am writing to formally express my dissatisfaction with [describe the specific issue you encountered, e.g., a technical problem, content availability, etc.].

[Explain the details of your complaint, including any relevant dates, times, and your experience].

Despite my attempts to resolve this issue by [mention any steps you took, e.g., contacting support, checking FAQs], the problem persists.

I kindly request that you [state the desired resolution, e.g., a refund, technical assistance, etc.].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]