

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

ZDF Mediathek Customer Service
ZDF - Zweites Deutsches Fernsehen
[Address of ZDF Mediathek]
[City, State, Zip Code]

Subject: Appeal Regarding [Specific Issue]

Dear ZDF Mediathek Customer Service,

I hope this letter finds you well. I am writing to formally appeal regarding [briefly describe the issue, e.g., "the removal of the program XYZ from the Mediathek" or "a recent account suspension"].

[Explain your situation in detail, providing any relevant information such as account details, dates, and the nature of your appeal. Include any specific requests you have.]

I appreciate the quality content provided by ZDF Mediathek and the service it offers to its viewers. [Mention any positive experiences or points that may support your appeal.]

I kindly ask you to reconsider the decision regarding [restate the specific issue]. Thank you very much for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]