[Your Company Letterhead] [Date] [Customer's Name] [Customer's Address] [City, State, Zip Code] Dear [Customer's Name], Thank you for purchasing the XT Battery from us! We hope you have had the opportunity to experience its performance and reliability. We are committed to providing our customers with the best possible products and services, and your feedback is incredibly valuable to us. We would greatly appreciate it if you could take a few moments to share your thoughts on the XT Battery. 1. How would you rate the overall performance of the XT Battery? 2. Have you encountered any issues or challenges while using the battery? 3. What features do you find most useful? 4. Is there anything you would suggest to improve our product? Your input will not only help us enhance our offerings but also assist other customers in making informed decisions. Please feel free to respond by mail or email us at [your email address]. Thank you once again for your support. We look forward to hearing from you! Best regards, [Your Name] [Your Position] [Your Company Name] [Your Company Phone Number] [Your Company Email Address]