[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Xtreme [Company Address] [City, State, Zip Code] Dear Xtreme Customer Service, Subject: Complaint Regarding [Specific Issue] I am writing to formally express my dissatisfaction with [describe the product/service and the specific issue]. I purchased this product/service on [purchase date] and expected it to [explain what you expected]. However, I encountered the following problems: [list the issues clearly]. I have attempted to resolve this issue by [describe any prior attempts to resolve the issue, such as contacting customer support, returning the product, etc.]. Unfortunately, [explain the outcome of those attempts]. I believe that my concerns warrant your attention. I kindly request [state what you would like the company to do, such as a refund, replacement, etc.]. Thank you for your prompt attention to this matter. I look forward to your response. Sincerely, [Your Name] [Your Signature (if sending a hard copy)]