Subject: Request for XP Refund Process

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally request information regarding the XP refund process for [specific reason, e.g., an incorrect charge, dissatisfaction with a purchase, etc.].

Order Details:

- Order Number: [Your Order Number]
- Date of Purchase: [Purchase Date]
- Amount: [Amount]

I would appreciate it if you could provide me with the necessary steps to initiate the refund process, as well as any required documentation I need to submit.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name]

[Your Contact Information]

[Your Account Details, if applicable]