[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] [Recipient's Name] [Company's Name] [Company's Address] [City, State, Zip Code] Dear [Recipient's Name], Subject: Request for Refund of XP I hope this letter finds you well. I am writing to formally request a refund for my XP purchase made on [Purchase Date], with the transaction ID [Transaction ID]. Despite my initial satisfaction with the product/service, I encountered issues including [briefly describe the issues], which did not meet my expectations. According to your refund policy, I am eligible for a refund within [time frame]. Therefore, I kindly ask you to process my request at your earliest convenience. Thank you for your attention to this matter. I look forward to your prompt response. Sincerely, [Your Name]