

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service

XWatch Company

[Company Address]  
[City, State, Zip Code]

Dear XWatch Customer Service,

Subject: Complaint Regarding XWatch Service

I am writing to formally express my dissatisfaction with the service I have received regarding my XWatch [model number/serial number], purchased on [purchase date] from [store/website].

[Briefly explain the issue you encountered, including dates, correspondences, and any relevant details.]

Despite my attempts to resolve this issue through [mention any prior attempts, such as customer support calls, emails, etc.], I have not received a satisfactory resolution.

I kindly request that you address this matter promptly and provide a solution. [You may indicate a desired outcome, such as a refund, replacement, or repair.]

Thank you for your attention to this issue. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]