[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Xoom, a PayPal Service [Company Address] [City, State, Zip Code] Subject: Follow-Up on Xoom Transfer Status - [Transfer Reference Number] Dear Xoom Customer Service, I hope this message finds you well. I am writing to follow up on the status of my recent transfer sent on [Transfer Date] with the reference number [Transfer Reference Number]. As of today, the status of my transfer remains unclear, and I would appreciate any updates you can provide regarding the process and expected delivery time. Please let me know if you require any further information from my end to assist in resolving this matter. Thank you for your attention to this urgent issue. I look forward to your prompt response. Sincerely, [Your Name]