

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Xoom Customer Service

[Company Address]
[City, State, Zip Code]

Dear Xoom Customer Service,

Subject: Inquiry Regarding Money Transfer

I hope this letter finds you well. I am writing to inquire about a recent money transfer I initiated through your platform. The details of the transaction are as follows:

- Sender Name: [Your Name]
- Recipient Name: [Recipient's Name]
- Transaction ID: [Transaction ID]
- Amount Transferred: [Amount]
- Date of Transfer: [Date of Transfer]

I would like to request information regarding the status of this transaction, as I have not yet received confirmation from the recipient.

Your assistance in this matter would be greatly appreciated.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]