[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Date]
[Recipient's Name]
[Recipient's Title]
[XM Radio]
[Company Address]
[City, State, Zip Code]
Dear [Recipient's Name],

I hope this message finds you well. I am writing to express my heartfelt appreciation for the outstanding support provided by the team at  ${\tt XM}$  Radio.

Your dedication to customer service and commitment to excellence have greatly enhanced my experience as a listener. I am particularly grateful for [specific instance or feature that impressed you], which has made a significant difference in how I enjoy my time with XM Radio. Thank you once again for your exceptional service. I look forward to many more enjoyable listening moments with XM Radio.

Warm regards,

[Your Name]

[Your Title/Position, if applicable]

[Your Company, if applicable]