

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Sirius XM Radio Inc.
[Customer Service Address]
[City, State, Zip Code]

Dear Sirius XM Radio Customer Service,
I hope this message finds you well. I am writing to request technical assistance regarding [briefly describe the issue, e.g., "my satellite radio not receiving signals"].

I have already attempted the following troubleshooting steps:

1. [List a troubleshooting step you took, e.g., "Resetting the device"]
2. [Another step, e.g., "Checking the antenna connection"]
3. [Any additional steps, e.g., "Re-subscribing to my service"]

Despite these efforts, the issue remains unresolved. I would greatly appreciate your guidance on how to proceed further. My account details are as follows:

- Account Number: [Your Account Number]
- Device Model: [Device Model, if applicable]

Thank you for your assistance. I look forward to your prompt response.

Sincerely,
[Your Name]