

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

XM Radio

[Company Address]
[City, State, Zip Code]

Dear XM Radio Customer Service,

I am writing to formally address ongoing issues I have been experiencing with my XM Radio service. Despite my previous attempts to resolve these matters through your customer support channels, I have not seen satisfactory results.

[Explain the specific issues you are encountering, including dates and any relevant account information.]

I kindly request your assistance in resolving these issues promptly. I believe that my experience with XM Radio deserves attention, and I hope to continue enjoying your service without further interruptions.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your XM Radio Account Number]