[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Department [Company Address] [City, State, Zip Code]

Dear KTTC Customer Service,

Subject: Complaint Regarding [Brief Description of Complaint]

I am writing to formally lodge a complaint regarding [specific issue or service].

On [date of the incident], I experienced [detailed description of the issue, including any relevant facts, events, and people involved]. Despite my attempts to resolve this matter by [explain any previous communication or attempts to resolve the issue], I have not received a satisfactory response.

I request that you [state the outcome you desire, e.g., a refund, a service correction, etc.].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]