

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Date]

Xbox Live Support

[Support Address]  
[City, State, ZIP Code]

Dear Xbox Live Support Team,

I hope this message finds you well. I am writing to express my concerns regarding persistent network connectivity issues I have been experiencing with my Xbox Live service.

Despite following standard troubleshooting procedures, including resetting my modem/router and checking my internet connection, I continue to face difficulties accessing online features, playing multiplayer games, and connecting with friends.

These issues have significantly impacted my gaming experience. I would appreciate any assistance or guidance you can provide to resolve these connectivity problems.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]  
[Your Xbox Live Gamertag]  
[Your Phone Number]