[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Office of Student Services Wuhan University [University Address] [City, State, Zip Code] Dear [Recipient's Name or "To Whom It May Concern"], Subject: Complaint Regarding [Specific Service Issue] I hope this letter finds you well. I am writing to formally express my dissatisfaction with the services provided by [specific department or service at Wuhan University. On [date of incident], I experienced [describe the issue briefly]. Despite my attempts to resolve this matter by [mention any previous communication or actions taken], I have not received a satisfactory response. I believe that addressing this issue is crucial for [mention any impact it has on you or other students]. I kindly request that appropriate measures be taken to rectify this situation. Thank you for your attention to this matter. I look forward to your prompt response. Sincerely,

[Your Name]

[Your Student ID (if applicable)]