

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service Department  
Verizon Wireless  
[Company Address]  
[City, State, Zip Code]

Subject: Coverage Issue with Verizon Wireless Services

Dear Verizon Customer Service,

I hope this letter finds you well. I am writing to bring to your attention an ongoing coverage issue I have been experiencing with my Verizon Wireless service in [specific location or area].

Despite being a loyal customer for [duration of service], I have encountered significant connectivity problems, including [describe specific issues: dropped calls, slow data speeds, etc.]. This has been particularly troublesome during [mention specific times or events], affecting my ability to [explain the impact on your communication needs].

I have attempted to resolve this issue by [mention any steps you've taken, such as resetting your device, checking for outages, contacting support, etc.], but unfortunately, the problem persists.

Given my reliance on your services for both personal and professional purposes, I kindly request your assistance in investigating this matter. Please provide any information regarding potential solutions or upgrades that might improve coverage in my area.

Thank you for your attention to this urgent matter. I look forward to your prompt response.

Sincerely,

[Your Name]  
[Account Number if applicable]