

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Volkswagen Credit Card
[Company Address]
[City, State, Zip Code]

Dear Volkswagen Credit Card Customer Service,
I hope this message finds you well. I am writing to inquire about the redemption of my rewards points accumulated on my Volkswagen credit card. My account details are as follows:

- Name: [Your Name]
- Account Number: [Your Account Number]

I would like to know the available options for redeeming my points, including any promotions or special offers currently available. Additionally, I would appreciate guidance on the process to complete the redemption.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Signature (if sending a hard copy)]