

Subject: VNC Server Performance Issues

Dear [Recipient's Name],

I hope this message finds you well.

I am writing to bring to your attention some performance issues we have been experiencing with the VNC server. Users have reported intermittent lag, slow response times, and occasional disconnections when attempting to access remote systems.

Details of the issues:

- **\*\*Date and Time of Occurrences\*\***: [Provide specific dates and times]
- **\*\*User Feedback\*\***: [Briefly summarize user experiences]
- **\*\*Affected Systems\*\***: [List any specific systems impacted]

We have taken the following initial troubleshooting steps:

1. [List any actions taken, like restarting the server or checking network connectivity]
2. [Any other relevant information]

We would appreciate your assistance in diagnosing and resolving this matter. Could you please provide your feedback on what additional steps we can take to improve performance?

Thank you for your prompt attention to this issue.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]