[Your Company Letterhead]
[Date]
[Recipient Name]
[Recipient Title]
[Recipient Company]
[Recipient Address]
[City, State, Zip Code]
Subject: Documentation Letter for VNC Viewer Integration
Dear [Recipient Name],
We are pleased to provide you with this documentation letter regarding the integration of VNC Viewer into our system. This integration allows users to remotely access and control devices seamlessly, enhancing productivity and support capabilities.
Integration Overview
- **Software Name**: VNC Viewer
- **Version**: [Insert Version Number]
- **Integration Purpose**: Remote desktop access and support
- **Supported Platforms**: [List supported platforms, e.g., Windows, macOS, Linux]
Installation Steps
1. Download VNC Viewer from [insert link].
2. Install the software by following the on-screen instructions.
3. Configure connection settings as per our guidelines in the attached documentation.
Configuration Details
- **Server Address**: [Insert address]
- **Port Number**: [Insert port number]
- **Authentication Protocols**: [Explain protocols used]
User Instructions
- To initiate a connection, open VNC Viewer and enter the server address and port number.
- Enter your credentials and click on 'Connect' to establish the remote session.
Support and Maintenance
Should you encounter any issues during the integration process, please refer to the troubleshooting section in the attached documentation or contact our support team at [support email/phone number].
We trust this information will assist you in the successful integration of VNC Viewer. Please do not hesitate to reach out for any further clarification.
Best regards,
[Your Name]
[Your Title]
[Your Company]
[Your Email]
[Your Phone Number]
[Attachments: VNC Viewer Integration Documentation]