

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

[Recipient Name]  
Customer Relations  
JXS Airlines

[Airline Address]  
[City, State, Zip Code]

Dear [Recipient Name],

Subject: Inquiry Regarding Loyalty Program

I hope this message finds you well. I am writing to inquire about the JXS Airlines loyalty program. As a frequent traveler with your airline, I am interested in understanding the benefits, tiers, and how I can maximize my rewards with your program.

Additionally, I would like to know about any upcoming promotions or changes to the program that may benefit my travel experience.

Thank you for your attention to my inquiries. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Membership Number, if applicable]