

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Phone Number]  
[Date]  
Ubisoft Support  
[Ubisoft Support Address]  
[City, State, ZIP Code]  
Subject: Request for Clarification  
Dear Ubisoft Support Team,  
I hope this message finds you well. I am writing to seek clarification  
regarding [specific issue or topic].  
[Describe the issue or topic briefly, including any relevant order  
numbers, account details, or previous correspondence.]  
I appreciate your attention to this matter and look forward to your  
prompt response to help resolve my concerns.  
Thank you for your assistance.  
Sincerely,  
[Your Name]  
[Your Ubisoft Username or Account ID, if applicable]