

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]
[Recipient's Name]
[Recipient's Position]
[Company Name]
[Company Address]
[City, State, ZIP Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally request your feedback regarding your recent Uber ride experience on [date of the ride]. Our goal is to continuously improve our services, and your insights would be invaluable in helping us achieve that.

Please take a moment to share your thoughts on the following aspects:

1. Overall satisfaction with your ride experience.
2. Feedback on the driver's professionalism and behavior.
3. Cleanliness and condition of the vehicle.
4. Any suggestions for improvement.

Your feedback is critical to enhancing our services and ensuring a positive experience for all our riders. Please feel free to respond directly to this email or contact me at [your phone number].

Thank you for your time and input.

Sincerely,

[Your Name]
[Your Position]
[Your Company]