

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Uber Technologies, Inc.
[Uber's Address]
[City, State, Zip Code]

Dear Uber Customer Service,

I am writing to formally complain about an unsatisfactory experience I had with one of your drivers during my recent ride on [date of ride]. The ride details are as follows:

- **Pickup Location:** [Your Pickup Location]
- **Drop-off Location:** [Your Drop-off Location]
- **Driver's Name:** [Driver's Name]
- **Trip ID:** [Trip ID]

Unfortunately, the experience did not meet the standards I have come to expect from Uber. [Describe the issue here, e.g., the driver was rude, the car was unclean, the driver took a longer route, etc. Provide specific details.]

I believe that this situation warrants attention as it reflects on the overall quality of service provided by Uber. I appreciate your prompt attention to this matter and look forward to your response.

Thank you for addressing my concerns.

Sincerely,
[Your Name]