

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

U-Haul

[Company Address]
[City, State, Zip Code]

Subject: Complaint Regarding U-Haul Service

Dear U-Haul Customer Service,

I am writing to formally express my dissatisfaction with the service I received during my recent rental experience with U-Haul on [Date of Rental].

[Describe the specific issue, including details such as the location, time, and any relevant contract or reservation numbers.]

Due to this experience, I encountered [explain how this affected you, such as delays, additional costs, or any inconvenience].

I believe that as a customer, I deserve [state your expectations regarding resolution, such as a refund, compensation, or an apology].

I hope to hear from you soon to resolve this matter. Thank you for your attention to this issue.

Sincerely,

[Your Name]