

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

U-Haul Customer Service

[U-Haul Address]  
[City, State, Zip Code]

Subject: Payment Dispute for Invoice #[Invoice Number]

Dear U-Haul Customer Service,

I am writing to formally dispute a charge on my account related to invoice #[Invoice Number] dated [Invoice Date].

1. **\*\*Describe the Dispute\*\***

- Briefly explain the nature of the dispute.
- Include specific details regarding the transaction (e.g., rental date, location, item rented).

2. **\*\*Provide Evidence\*\***

- List any supporting documents (receipts, contracts, correspondence) attached to the letter.

3. **\*\*State Expected Resolution\*\***

- Clearly outline what resolution you are seeking (e.g., refund, adjustment of charges).

4. **\*\*Contact Information for Follow-Up\*\***

- Indicate how and when you can be reached for further discussions regarding this matter.

Thank you for your attention to this dispute. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]