

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
TTCU Federal Credit Union
[Credit Union Address]
[City, State, Zip Code]

Dear TTCU Customer Service,

I am writing to formally express my dissatisfaction with the service I received from TTCU regarding [specific issue or service, e.g., loan processing delays, account access issues, etc.].

On [specific date], I [describe the incident or the interaction in detail, including any relevant account numbers or transaction dates].

Unfortunately, the service provided did not meet my expectations due to [explain the nature of the problem, e.g., delays, errors, lack of assistance].

I have attempted to resolve this issue by [mention any previous communications, such as phone calls or emails], but [explain the outcome of those attempts].

As a loyal member of TTCU, I am disappointed with this experience and would appreciate your prompt attention to address my concerns. I believe it is important for financial institutions to provide timely and efficient services to their members.

Please let me know how you plan to address this issue, and I hope to hear back from you soon.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Member Number or Account Number, if applicable]