

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Tzumi Electronics

[Company Address]
[City, State, Zip Code]

Dear Customer Service Team,

Subject: Complaint Regarding [Product Name/Order Number]

I am writing to express my dissatisfaction with [describe the issue briefly, e.g., a defective product, poor customer service, etc.]. I purchased [Product Name] on [Purchase Date] from [Store/Website], and I have encountered the following issues: [List specific problems].

Despite my attempts to resolve this issue through [mention any prior communication or steps taken, if applicable], I have not received a satisfactory response. I request [state your desired resolution, e.g., a refund, exchange, etc.].

I have attached copies of [any relevant documents, receipts, or correspondence] for your reference. I hope for a prompt resolution to this matter.

Thank you for your attention to this issue. I look forward to your response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]