

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service

TJ Maxx

[Store Address or Corporate Address]  
[City, State, Zip Code]

Dear TJ Maxx Customer Service,

I am writing to inquire about your refund policy regarding a recent purchase I made at your store. On [Date of Purchase], I bought [Description of Item(s)], and I would like to understand the process for returning this item.

The order number associated with my purchase is [Order Number] (if applicable). I have attached a copy of my receipt for your reference. Could you please provide clarification on the following points?

1. The time frame allowed for returns.
2. Whether a receipt is required for a return.
3. Any conditions that may affect the refund amount.

Thank you for your assistance. I look forward to your prompt response.

Sincerely,

[Your Name]