

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

TJ Maxx

[Store Address]
[City, State, ZIP Code]

Dear TJ Maxx Customer Service,

I hope this letter finds you well. I am writing to explain the circumstances regarding my recent return of merchandise purchased from your store.

On [purchase date], I bought [describe the item(s)], and unfortunately, [briefly explain the reason for the return; e.g., the item was damaged, the wrong size, etc.]. I attempted to return the item on [return date] but faced some challenges [briefly describe any issues faced during the return process, if applicable].

I am kindly requesting assistance with this matter and would appreciate your guidance on how to proceed with the return. I have attached a copy of my receipt and any other relevant documentation for your reference. Thank you for your understanding and support. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]