

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

TJ Maxx

[Store Address]
[City, State, Zip Code]

Dear TJ Maxx Customer Service Team,

Subject: Appeal of Decision Regarding [Brief Description of Issue]

I hope this letter finds you well. I am writing to formally appeal the decision made regarding my recent issue with [specific issue, e.g., a return, exchange, or other customer service concern] that occurred on [date of incident].

[Briefly explain the details of the issue, including any relevant transaction information, store locations, and what transpired. Be polite and factual.]

I understand that my initial communication regarding this matter resulted in [summarize the decision made by TJ Maxx]. However, I would like to provide additional context that I believe warrants a reevaluation of my case. [Explain your reasons clearly and respectfully, providing any supporting details or evidence that may help your case.]

As a loyal customer of TJ Maxx, I value the quality of service and products you provide and hope for a resolution that reflects the positive experiences I have had in the past.

Thank you for taking the time to consider my appeal. I appreciate your attention to this matter and look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]